

## **Service offer Terms and Conditions**

### **Promotion Overview**

This Promotion is conducted by Commercial Autos 2008 Ltd.

The Truck Winter Health Check offers customers a seasonal vehicle inspection aimed at identifying potential maintenance issues related to winter operation.

Scope of the Health Check Includes inspection of: battery, cooling system, brakes, tyres, lights, wipers, fluid levels, chassis and underbody, plus diagnostics scan.

### **Promotion Period**

Valid from 1<sup>st</sup> April 2026 to 31 July 2026, unless withdrawn earlier.

### **Eligibility**

Available to existing and new customers.

Promotion applies to commercial vehicles only.

Fleet vehicles may require prior arrangement.

Customers without an account must have a firm booking.

### **Booking Requirements**

Bookings are required and subject to availability.

Missed appointments will result in a late fee if it occurs more than once.

### **Excludes**

repairs, unless stated.

Additional work requires customer approval.

### **Pricing & Offers**

Promotional price communicated at booking.

Additional services not included.

Cannot be combined with other offers unless stated.

### **Limitations & Responsibilities**

Visual inspection only.

Not a substitute for full servicing.

Commercial Autos 2008 Ltd will not be liable for hidden defects or post-inspection failures.

Customers remain responsible for roadworthiness.

### **General Conditions**

Promotion may be modified or cancelled at any time.

Participation indicates acceptance of these terms.

## **Parts Offer Terms and Conditions**

### **PARTS AND ACCESSORIES WARRANTY**

Isuzu New Zealand approved Parts and Accessories (“Parts” and “Accessories”) for the periods and on the conditions set out below. The Warranty covers the correction, during the relevant Warranty Period, of defects in any such Parts and Accessories, by repair or at Isuzu New Zealand’s option replacement.

## ACCESSORIES INSTALLED TO THE NEW VEHICLE

Isuzu New Zealand approved Accessories installed by an Isuzu Dealer or Authorized Service Dealer to the new vehicle at the time of purchase are covered together with the New Vehicle warranty for the period of 36 months or 50,000km, whichever occurs first.

## PARTS AND ACCESSORIES WARRANTY EXCLUSIONS

The tyres (and tubes where applicable) are not covered by this warranty. However, the tyre manufacturer may cover them. Parts, which are required as part of normal vehicle maintenance are warranted against manufacturing defect at the time of installation.

## NON-WARRANTABLE PARTS AND ACCESSORIES INSTALLED BY AN ISUZU DEALER OR AUTHORISED SERVICE DEALER

Isuzu New Zealand approved parts and accessories purchased through a CAL Dealership and installed at one of its workshops are currently covered for 24 Months or 50,000 kms (Whichever comes first).

CAL Isuzu will increase the parts and labour warranty coverage on parts and accessories Purchased from any CAL Isuzu Dealership and installed by a CAL Isuzu from 24 months to 36 Months or a maximum of 50,000kms (Whichever comes first).

This parts and labour warranty increase only applies to Cal Isuzu Dealerships.

## PURCHASED AT RETAIL OR TRADE

Parts and Accessories purchased at trade or retail and installed by other than an Isuzu Dealer or Authorised Service Dealer are warranted for 12 months from the date of purchased. In these instances, it is necessary to preserve proof of sale records to support warranty claims.

The Isuzu New Zealand Parts and Accessories warranty does not cover the purchaser's labour costs for removal and reinstallation when installed or rectified by other than Isuzu Dealer or Authorised Service Outlet.

## **Engineering Offer Terms and Conditions**

### **Promotion Period: 1 April 2026 – 30 June 2026**

#### **Eligibility**

- Applies to completed truck body builds, repairs, and engineering work carried out by CAL Isuzu Engineering.
- Customer accounts must be up to date at the time of credit issuance.
- Offer valid only within the promotional period stated above.

#### **Credit Brackets**

Eligible customers will receive CAL Credit based on the value of the completed work (including GST):

- \$5,000–\$14,999 → \$500 CAL Credit

- \$15,000–\$29,999 → \$1,000 CAL Credit
- \$30,000+ → \$1,500 CAL Credit

### **Use of Credit**

CAL Credit may be redeemed for:

- Future labour
- Repairs
- Servicing
- Parts

CAL Credit **cannot** be used for:

- Overdue accounts
- Previous invoices
- Design fees
- Subcontractor costs
- Certifications

### **Validity**

- Credit expires 6 months after the date of issue.
- Any unused balance after expiry will be forfeited.

### **Restrictions**

- Credit is non-transferable and cannot be redeemed for cash.
- Only one credit per job is permitted.
- Cannot be used in conjunction with other discounts or promotions unless expressly approved by CAL Isuzu.

### **Issuance of Credit**

- Credit will be issued only once the job is completed and paid in full.
- CAL Isuzu reserves the right to verify eligibility before issuing the credit.

### **Finance Offer Terms and Conditions**

Purchase one of our trucks priced under \$100,000 and you can keep the GST in your business rather than returning it to the loan.

Heartland bank lending criteria, T&C's apply.

Promotional period from – 1st April 2026 – 30th June 2026.

### **Used Truck Offer Terms and Conditions**

#### **Promotion Overview**

The Truck of the Week promotion applies to one selected used truck per week, as determined by CAL>Isuzu.

#### **Promotion Period**

This promotion is valid from **1 April 2026 to 30 June 2026**, inclusive.

## **Eligibility**

The offer is available on **selected used truck stock only**, as nominated by CAL>Isuzu for that specific week.

The featured truck will change weekly and is available strictly for that week only.

## **Availability**

Each Truck of the Week is available **while stock lasts**.

Once the selected truck is sold, the offer for that week is no longer available.

## **Pricing and Offers**

The promotional offer applies only to the nominated Truck of the Week.

The offer **cannot be used to reduce the purchase price**, exchanged for cash, or applied as credit to existing accounts.

No substitutions or transfers to other vehicles are permitted.

## **Booking and Purchase**

All standard CAL>Isuzu **booking, deposit, and purchasing processes** apply.

The vehicle must be secured within the promotional week to qualify.

## **General Conditions**

CAL>Isuzu reserves the right to **amend, withdraw, or extend** this promotion at any time without notice.

The promotion is not valid in conjunction with any other offer unless stated.

## **Enquiries**

Customers must contact CAL>Isuzu directly to confirm details of the current Truck of the Week and associated offer.

## **New Truck Offer Terms and Conditions**

### **Euro V Isuzu Service Credit Offer – Terms and Conditions**

#### **Promotion Overview**

Customers who purchase a new Euro V Isuzu truck from CAL>Isuzu during the promotional period will receive a service credit, based on the eligible truck series.

#### **Promotion Period**

This offer is valid from **1 April 2026 to 30 June 2026**, inclusive.

## **Eligibility**

The offer applies to the purchase of **new Euro V Isuzu trucks only**.

The offer is valid on **landed stock only** and excludes factory orders or incoming stock not yet landed.

The vehicle must be purchased within the promotional period to qualify.

### **Service Credit Values**

Eligible customers will receive a service credit as follows:

**N Series:** \$1,000 service credit incl gst

**F Series:** \$2,000 service credit incl gst

**Giga Series:** \$3,000 service credit incl gst

### **Credit Conditions**

The service credit is **non-transferable, non-refundable, and cannot be redeemed for cash**.

The credit can only be used for servicing with CAL>Isuzu and must be applied in accordance with standard service terms.

Client must have an active CAL>Isuzu parts and service credit account open or be willing to open one.

Credit is applied to clients account after full payment and delivery of the vehicle.

The credit can only be used at CAL Isuzu and only for parts and service transactions.

Any unused portion of the credit will not be refunded or exchanged.

### **Redemption**

The service credit will be applied to the customer's account at the time of purchase.

Redemption details and validity period for the service credit will be provided at the time of purchase.

### **General Conditions**

This offer cannot be used in conjunction with any other promotion unless stated.

CAL>Isuzu reserves the right to **amend, extend, or withdraw** this offer at any time without notice.

### **Enquiries**

For full details, including eligible vehicles and service credit usage, customers must contact CAL>Isuzu directly.

