

Used Truck Promotion

Terms & Conditions

Promotion Overview

Customers who purchase a selected used truck from any CAL Isuzu Dealership during the promotional period will receive a \$2,500 CAL Credit, redeemable across CAL Isuzu Parts, Service, and Engineering departments.

Eligibility

- Offer applies only to selected used truck stock as identified and confirmed by CAL Isuzu.
- Promotion is valid exclusively at CAL Isuzu Dealerships.
- Available to retail and trade customers purchasing directly from CAL Isuzu.

Promotion Period

- The promotion is valid for eligible purchases made from 1 December 2025 to 31 March 2026.
- CAL Isuzu reserves the right to amend or end the promotion at any time without prior notice.

\$2,500 CAL Credit Conditions

- Credit is non-transferable, non-refundable, and cannot be redeemed for cash.
- Credit may be redeemed only for Parts, Service, or Engineering at CAL Isuzu branches.
- Credit must be redeemed within 12 months from the date of vehicle purchase unless otherwise stated.
- Any unused balance after the expiry date will be forfeited.
- Credit cannot be used to offset the purchase price of the vehicle.

Redemption Process

- Customers must reference their CAL Credit at the time of booking or purchase.
- Standard Parts, Service, and Engineering booking processes apply.
- Credit cannot be applied to existing outstanding accounts or prior transactions.

General Conditions

- Promotion cannot be used in conjunction with any other offer unless expressly approved by CAL Isuzu.
- CAL Isuzu reserves the right to verify eligibility and refuse redemption where misuse is suspected.
- All purchases are subject to CAL Isuzu's standard sales terms and conditions.

Liability

- CAL Isuzu is not responsible for any delays, losses, or issues arising from factors outside its reasonable control.
- To the fullest extent permitted by law, CAL Isuzu's liability is limited to the value of the promotional credit.

Eligibility

- Applies to completed truck body builds, repairs, and engineering work carried out by CAL Isuzu Engineering.
- Customer accounts must be up to date at the time of credit issuance.
- Offer valid only within the promotional period stated above.

Engineering Terms and Conditions

Promotion Period: 1 December 2025 – 31 March 2026

Eligibility

- Applies to completed truck body builds, repairs, and engineering work carried out by CAL Isuzu Engineering.
- Customer accounts must be up to date at the time of credit issuance.
- Offer valid only within the promotional period stated above.

Credit Brackets

Eligible customers will receive CAL Credit based on the value of the completed work (including GST):

- \$5,000–\$14,999 → \$500 CAL Credit
- \$15,000–\$29,999 → \$1,000 CAL Credit
- \$30,000+ → \$1,500 CAL Credit

Use of Credit

CAL Credit may be redeemed for:

- Future labour
- Repairs
- Servicing
- Parts

CAL Credit **cannot** be used for:

- Overdue accounts
- Previous invoices
- Design fees
- Subcontractor costs
- Certifications

Validity

- Credit expires 6 months after the date of issue.
- Any unused balance after expiry will be forfeited.

Restrictions

- Credit is non-transferable and cannot be redeemed for cash.
- Only one credit per job is permitted.
- Cannot be used in conjunction with other discounts or promotions unless expressly approved by CAL Isuzu.

Issuance of Credit

- Credit will be issued only once the job is completed and paid in full.
- CAL Isuzu reserves the right to verify eligibility before issuing the credit.

Finance Terms and Conditions

Purchase one of our trucks priced under \$100,000 and you can keep the GST in your business rather than returning it to the loan.

Heartland bank lending criteria, T&C's apply.

Promotional period from – 1st December 2025 – 31st March 2026.

Parts Afterpay

Buy now and receive your goods and pay later with Afterpay for parts retail customers.

Terms and Conditions

Afterpay for parts retail customers only

Afterpay Criteria, T&C's Apply

New Truck Service Voucher Promotion

Customers who purchase a new truck and return to CAL for servicing will receive:

- \$250 Service Credit Voucher at the 2nd service
- An additional \$250 Service Credit Voucher at the 3rd service

Terms & Conditions

1. Promotion Period

The Promotion is valid for truck handovers from 1 December 2025 to 31 March 2026. Service Vouchers are valid for 12 months from the date of truck handover, or until all available vouchers are redeemed, whichever occurs first.

2. Eligibility

- The Promotion is available exclusively to customers who purchase a new truck from Commercial Autos (2008) Ltd during the Promotion Period.
- To be eligible, participants must complete a Parts and Service Account form at the time of purchase or prior to handover.
- Failure to submit the application at the time of purchase will render the participant ineligible.
- The Promotion is not valid for used, pre-owned, or demo vehicles and cannot be transferred or applied to any other product or service.

3. Gift Voucher Issuance

- Upon purchase of an eligible vehicle and completion of the Parts and Service application, the participant will receive two (2) Service Vouchers.
- Each Service Voucher is redeemable for a discount of up to \$250 on services at any CAL Workshop operated by Commercial Autos (2008) Ltd.

4. Voucher Redemption

- Redemption Location: Vouchers can only be redeemed at Commercial Autos (2008) Ltd CAL Workshops.
- Voucher Usage: Only one (1) voucher may be used per service transaction. Both vouchers cannot be used together in the same service transaction.
- Validity Period: Each voucher is valid for 12 months from the date of issuance. Expired vouchers will not be accepted or refunded.

5. Voucher Restrictions

- **Non-Transferable:** Vouchers are non-transferable, cannot be traded, sold, or exchanged for cash or credit.
- **Linked to Vehicle Registration:** Vouchers are linked to the vehicle registration associated with the eligible purchase. The truck registration must match the voucher at redemption.
- **No Combined Use:** Only one voucher can be redeemed per service visit. Both vouchers cannot be used together.
- **No Monetary Exchange:** Vouchers cannot be exchanged for cash or any other form of payment. No refund or credit will be given for unused portions.

6. Exclusions

- Vouchers can only be used for services at CAL Workshops. With prior consent, vouchers may be used for the purchase of parts, accessories, or non-service-related products.
- The Promotion cannot be combined with other offers, discounts, or promotions unless explicitly approved by Commercial Autos (2008) Ltd.

7. General Terms

- **Promotion Modifications or Termination:** Commercial Autos (2008) Ltd reserves the right to modify, extend, or terminate the Promotion at any time without notice, subject to applicable law.
- **Fraudulent Activity:** Commercial Autos (2008) Ltd reserves the right to disqualify any participant engaging in fraudulent activity, violating Promotion terms, or attempting to manipulate the system.
- **No Substitution:** There is no substitution for the vouchers, and no cash alternative is available.

8. Limitation of Liability

Commercial Autos (2008) Ltd, its affiliates, agents, and employees are not responsible for any direct, indirect, incidental, or consequential damages arising from participation in the Promotion or use of Service Vouchers.

9. Privacy

By participating in the Promotion, participants consent to Commercial Autos (2008) Ltd collecting, using, and processing personal data in accordance with its Privacy Policy for the purpose of administering the Promotion.

New Truck Sales